

## GENERAL DISCLAIMER SAMPLE

### “TRIP TALK” APPLICATION END USER LICENSE AGREEMENT (EULA)

**You must read and accept the terms of this EULA for the use of all services rendered to you by the Pennsylvania Turnpike Commission mobile phone application “TRIP TALK”.**

All services are rendered to and accessed by you by use of an applicable device (pc, mobile phone etc.) of your own choice. This application is designed to optimize a hands-free experience. However, if you need to interact with the mobile device at any time, please follow local law and regulations regarding mobile device usage and please use these services responsibly.

The information, services and application are provided without any express or implied warranty of fitness for a particular purpose including correctness or completeness. The Pennsylvania Turnpike Commission is also entitled to change, suspend or withdraw the contents of or any services, products any time without prior notice.

The Pennsylvania Turnpike Commission cannot in any event be held liable for any and all damages from the use of the application. Please use these services responsibly and do not interact with mobile devices while driving. Please do not text, email or use any device or materials that will distract you or take your attention away from driving,

The Pennsylvania Turnpike Commission is not liable for any cost related to the use of the traffic information from the TRIP TALK application.

No personal information is transmitted to or stored on “TRIP TALK” remote/hosting systems.

The application will use your mobile device’s built in GPS for location information so that information relevant to your location can be presented. On the TRIP TALK screen, this is called “Location based Streaming Status” and you may deactivate this feature at any time by changing the green check to a red X. If this is deactivated, the application will not send location information to your device until the “play” button is pressed. At that point, the application will try to estimate of your location based on triangulation or GPS if enabled.

The application will send your data back to the Pennsylvania Turnpike Commission for reporting purposes unless you opt out. This information will be sent back anonymously. No user or phone identifying information is transmitted to or stored on “TRIP TALK” remote/hosting systems. General usage data may be used for reporting purposes and may, in aggregated form, be used or disclosed to third parties. No specific user identifiable data shall be stored by the application or disclosed to third parties. The Pennsylvania Turnpike Commission owns stored data and can use such information free of charge.

The Pennsylvania Turnpike Commission is entitled to revise this EULA at any time and reserves the right, at its own discretion and without notice, to discontinue the service.

#### PRIVACY

The Pennsylvania Turnpike Commission respects the privacy of users of the mobile application “TRIP TALK” and takes great care to protect your privacy. The privacy portion of this EULA tells you what is transmitted and how we may use it .

When you use the application, certain data is transmitted to and/or stored by the TRIP TALK hosting systems. This information can will enable us to analyse traffic patterns, and to determine TRIP TALK usage so that we may improve our services to you. This data can include but is not limited to:

- Your dynamic geographic location, based on GPS or triangulation
- The sound files transmitted
- The time of each broadcast sound file
- Latitude and longitude
- Altitude
- TRIP TALK settings/preferences
- Speed

***No user or phone identifying information is transmitted to or stored on "TRIP TALK" remote/hosting systems.***

We may from time to time need to change the privacy portion of this EULA.

For further information please visit [www.paturmpike.com/triptalk/](http://www.paturmpike.com/triptalk/) or contact us at 800.331.3414